

Noticing

Instructor: Rob Faludi Class 1

Plan for Today

- Introduction of Class
- Noticing
- Class introductions
- Mapping Exercise
- Syllabus Review
- Schemas, Scripts & Strategies
- Mapping Redux
- Readings & Assignments



Introduction

- Noticing
 - Attention
 - Observation
 - Insight & Inspiration
- Rob Faludi
 - Background



Motivations for this class

Why Observation

- learning how to see deeply
- opening to new experiences
- inspiring new ideas
- imbuing your work with richness
- noticing things is intrinsically satisfying



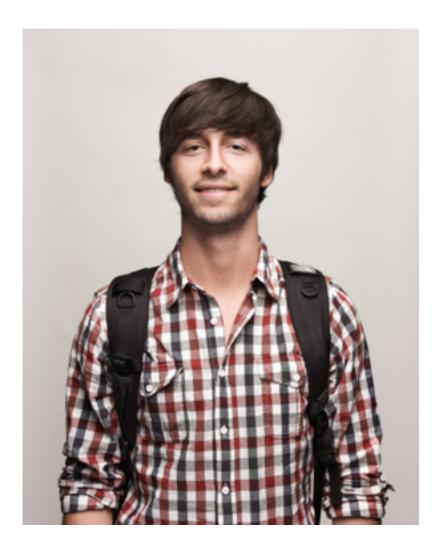
Notice 10 Things

- From right where you are, take 5 minutes, notice 10 new things
- write them down in a list



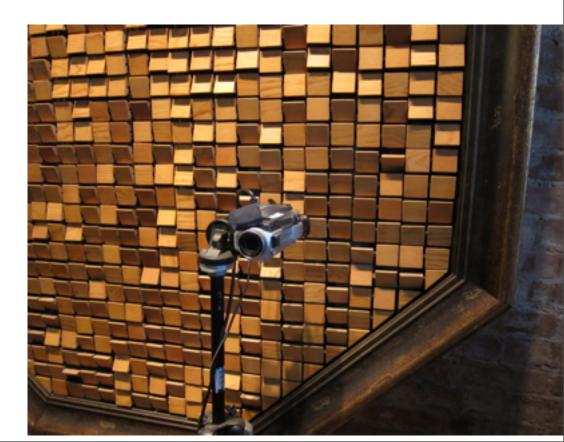
Introductions

- Name, first or second-year
- Any special interest at ITP
- Your 10 things
- How you ended up in this class, what brings you here....



Mapping Exercise One

- Take ten minutes and sketch a map of the ITP floor from memory
 - don't worry about your drawing skills,
 - just map out the floor as it appears in your mind
- You'll present your map to us briefly



Syllabus Review

- Syllabus review
 - Class schedule
 - Assignments
 - Documentation
 - Grading
 - Office Hours
 - Parts



Class Schedule

26

-0



Seeing with Data

8

Seeing by Drawing

A Venue



Listening to People (Focus Groups)

Watching People (Ethnography)



Final Proposals

A shared exploration

- As a member of this class you are also a collaborator
- As adults, you've all had important and unique experiences
 - have an idea for an exercise?
 - reading to share with the class?
 - anything we should all try?
 - share what you know



Schemas

- "In psychology and cognitive science, a schema (plural schemata or schemas), describes an organized pattern of thought or behavior.
- "It can also be described as a mental structure of pre-conceived ideas, a framework representing some aspect of the world, or a system of organizing and perceiving new information.
- "Schemata influence attention and the absorption of new knowledge: people are more likely to notice things that fit into their schema, while re-interpreting contradictions to the schema as exceptions or distorting them to fit.
- "Schemata have a tendency to remain unchanged, even in the face of contradictory information"
 - Wikipedia (rules)

Schemas are Awesome

- screen out irrelevant information
- avoid effortful processing
- organize ideas
- save energy
- protect us for what's important



Schemas Suck

- prevent uptake of new information
- lock us into a thinking mode
- hide relevance
- hide opportunity
- thinking "inside the box"

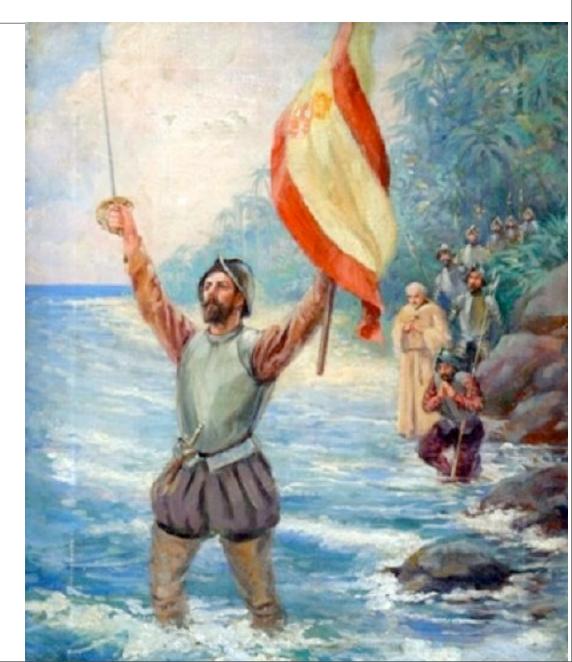


Scripts

- Similar to schemas
- Temporal in nature: tend to be sequences of behaviors
- Restaurant script, wakeup script, dating script
- Notable when something violates our script, that can be when learning occurs
- However scripts can block details that are significant for design
- Customers often seat themselves, change sides of table, are infants, leave during the meal, move to other tables, even stand through the meal.

How to Discover Something New?

• Let's make a list...



How to Notice Something New

- Wanting to see is the first step. Make a point of it
- sit and listen. Become aware of all sounds, five minutes minimum.
- know yourself. Spend a day writing down what you are doing every 15 minutes
- know others. What are people doing? What aren't they doing? What's their non-dominant hand doing?
- *be present*! No FB, video game, phone or headphones. Look and participate.
- *slow down*. Drive instead of fly. Train instead of drive. Bus, bike or walk.
- attend to the obvious. People go to restaurants to eat. They sit where the chairs are. Why is this so? Is this always so?



Noticing Strategies

- travel, motion, taking opportunities
- randomize, chaos will change your perspective
- change mediums
- sleep someplace new
- try inverting it



- · become aware of how an object come to be here and where will it end up
- pick something, what is behind, over, below and to the left and right?
- persist until you see something new (minimalism)

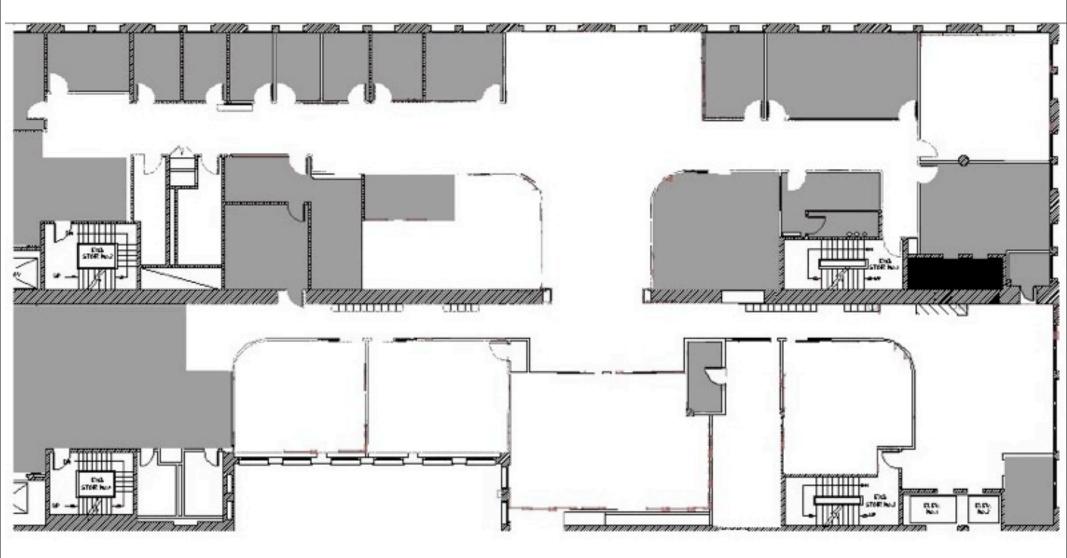
Understanding More

- investigate related fields
- combine knowledge from different disciplines
- -why is something located where it is? Cities? Sewer covers? Levers in a mechanism? Plants in a field? People in a park.
- talking out loud or asking others to do so is a good way to observe thought processes
- come back at different times of day, seasons
- find people with different situations, ages, motivations
- what isn't happening? what's not present? why?

Exercise Two: Map the Floor from Sight

- Take ten minutes and sketch a map of the ITP floor by walking it
 - · don't worry about your drawing skills,
 - map out the floor as it actually is
 - make a list of things that were wrong on your first map
 - make a list of anything new you observed, that you'd never seen before
- You'll present your map to us briefly





Control Group

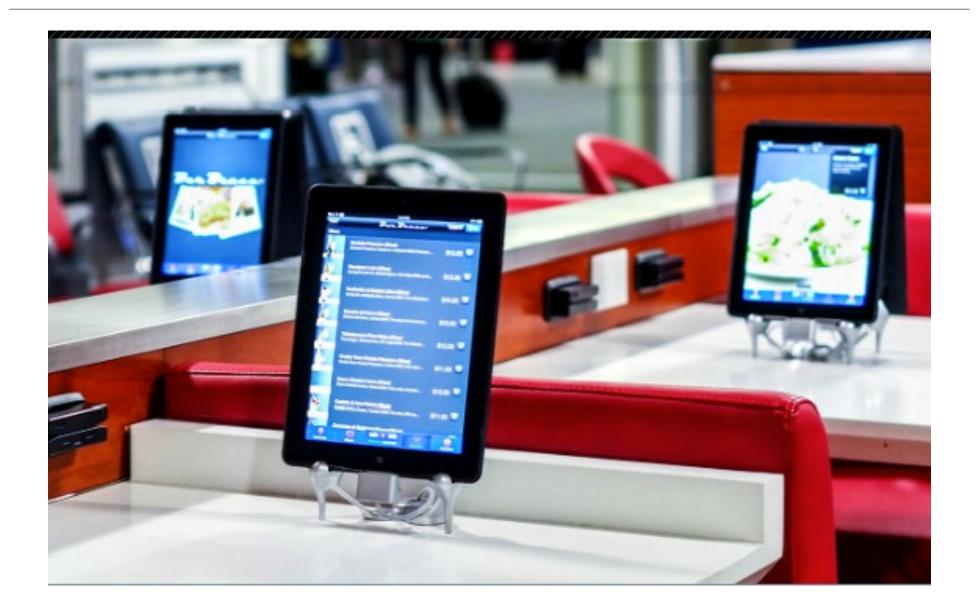
• Products, Spaces, Businesses



Control Group: Walker Digital Elite Baccarat



Control Group: OTG, Delta



Control Group: Daily Show & Colbert Report



Mysteries

- An unplanned walk
- puzzles
- unsolved problems
- secrets
- noticing

Readings and Assignments

- Readings
 - Calvino
 - Raskin
 - Kazan
- Assignment
 - Documenting Mysteries
 - Buy Supplies:
 - tally counter, eraser, pencils

